Terms of Sale

Version of 20 October 2026

> *The rules for Premium (the optional subscription) and donations: prices, paying through Stripe, automatic renewal, cancelling in two clicks, the 14-day right of withdrawal and refunds. The game stays free for everyone: nothing you buy is needed to play.*

CONTENTS

1 Who sells 1
2 What we offer 2
3 Prices and taxes 2
4 Payment and when the contract is made 2
5 Duration, automatic renewal and cancelling 2
6 If a renewal fails 3
7 Right of withdrawal and refund 3
8 Donations 3
9 Premium's perks and changes to them 3
10 Suspending and closing the account 4
11 Conformity and guarantee 4
12 Complaints, applicable law and courts 4
13 Changes 4

1 Who sells

Dub With Your Friends ("the site" or "the service"), at https://dubwfriends.com, is run by Matteo Campo, Via Valle Ponzema 23/3, Campo Ligure, GE. In these documents "we" means the operator and the site's admins acting on its behalf.

Single point of contact for users and authorities (including under Articles 11 and 12 of Regulation (EU) 2022/2065, the "DSA"): business.notmatte@gmail.com. You can write to us in English or Italian.

[To fill in before selling: the seller's company or name, address, VAT number and, for companies, PEC and REA number]

These Terms apply to Premium purchases and donations made on the site and add to the Terms of Service. If you're a consumer you keep every right the law gives you, even where these Terms don't mention it. The Italian version prevails.

2 What we offer

Premium is an automatically renewing subscription, monthly (or yearly, when offered), giving the perks described on the Premium page as they stand when you buy: for example customising your profile and your seat in rooms, links to your social channels, the replay showcase, more room for uploads and packs, kept replays, the badge, the role on the community's Discord server, priority support, early access to content and features, and no ads.

Donations are voluntary one-off contributions, of the amount you choose within the limits shown on the Donate page, to support the project.

Nothing you buy unlocks anything you need to play: every mode, the packs, the Pack Creator and replays stay free.

3 Prices and taxes

Premium's price is shown on the Premium page and on the payment page, before you confirm, in euros and including applicable taxes. Promotion codes are entered on the payment page and apply on the terms shown with the code. **[To check with an accountant: VAT on digital services to EU consumers (OSS) and how it's shown in the price]**

4 Payment and when the contract is made

You pay on **Stripe's** pages (Stripe Payments Europe, Ltd.), with the cards and other methods Stripe offers in your country. You enter your card's details at Stripe: we neither see nor keep them. The contract is made when Stripe confirms the payment; Premium starts right after, and you get the receipt at the email you gave Stripe. Invoices, receipts and your payment method are handled from Settings → Premium → "Invoices and payment method".

Before you pay we ask you to accept these Terms and to ask expressly for Premium to start at once, during the 14 days to withdraw (section 7): we keep the version you accepted and the date.

5 Duration, automatic renewal and cancelling

Premium lasts a month (or a year, on the yearly plan) from payment and **renews automatically** for the same period, at the same price, until you cancel. On the yearly plan Stripe emails you a reminder before it renews.

You can **cancel at any time,** at no cost and without giving a reason, from Settings → Premium with the "Cancel renewal" button or from Stripe's page. Cancelling takes effect at the end of the period you already paid for: until then you keep every perk, then nothing more is charged. You can change your mind before it ends and turn renewal back on.

If we change the price we tell you at least 30 days before, on the site and through Stripe: the new price applies from the next renewal and you can cancel before it does.

6 If a renewal fails

If a renewal's payment fails (an expired card, not enough funds), Stripe tries again for a few days and we tell you with a notification: your perks stay on meanwhile. If no attempt goes through the subscription ends; we never ask for arrears.

7 Right of withdrawal and refund

If you're a consumer you can **withdraw within 14 days** of the contract being made, without giving any reason (articles 52 and following of the Italian Consumer Code). Since Premium starts at once at your express request, the law would let us keep the part of the price for the service already provided (article 57(3)): instead, **we refund your first payment in full.**

To withdraw, send us a clear statement at business.notmatte@gmail.com (you can use the form below) with your profile's name and the date you bought. We refund you within 14 days of your request, by the same means of payment and at no cost; Premium ends with the refund. For a later renewal you can always cancel (section 5); if a renewal you didn't want was just charged, write to us: we'll consider a refund.

Model withdrawal form (Annex I, part B, of the Italian Consumer Code):

To: Matteo Campo, business.notmatte@gmail.com.
I hereby give notice that I withdraw from my contract for the provision of the following service: Dub With Your Friends Premium.
Ordered on: ..... · Profile name: ..... · Date: .....

8 Donations

A donation is a voluntary contribution to support the project: you don't buy goods or services and you don't get Premium's perks. The badge of the level you reach and, if you choose, your name and message on the Wall of Supporters are a symbolic thank-you. The message must follow the Content Rules: we may take it off the wall.

Donations aren't refundable, except for mistakes (a wrong amount, a double charge, a payment you didn't authorise): write to us within 14 days and we refund you. Donations give no tax benefit. **[To check with an accountant: the tax treatment of donations received]**

9 Premium's perks and changes to them

We may improve the perks and change their details (for example the space, or how many replays fit in the showcase). If we substantially reduce what Premium offers we tell you at least 30 days before: you can cancel and get back the part of the period already paid and not used. Perks that rely on other services (like the Discord role) depend on those services too; early-access features are on trial and may change or be withdrawn.

When Premium ends your profile goes back to the classic look (we keep your choices for when you come back), uploads beyond the basic space stay but you can't add more until you're back under the limit, and kept replays stay for another 30 days, then follow the usual retention.

10 Suspending and closing the account

If you delete your account the subscription stops at once and nothing more is charged; the period already paid isn't refunded, except through the 14-day withdrawal. If we suspend or close your account for breaking the Terms, the subscription is cancelled **[To check with a lawyer: refunding the unused part of the period when an account is closed for a breach].**

11 Conformity and guarantee

Premium is a digital service: if it doesn't work as described you have the legal guarantee of conformity (articles 135-octies and following of the Italian Consumer Code). Write to us at business.notmatte@gmail.com: we restore the service or, if we can't, lower the price or refund you.

12 Complaints, applicable law and courts

For any complaint write to business.notmatte@gmail.com: we answer as soon as we can. These Terms are governed by Italian law; if you're a consumer the competent court is the one where you live, and the rules of your country that protect you more still apply. You can also turn to an alternative dispute resolution (ADR) body for consumers.

13 Changes

We may update these Terms; changes never touch periods already paid for, and we tell you about important ones before they apply to your next renewal. The version in force is always the one published on this site, with its date at the top of the page: please check back periodically.

END OF DOCUMENT

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